

WORKSHOP

AGENDA

9:00 – 10:00 am

Registration & Continental Breakfast

10:00 – 10:15 am

Opening – Welcome

*Randy Novak, Bureau Chief, Fire Service Training Bureau
Brian Arnold, President, Iowa Fire Chief's Association*

10:15 – 12:00 noon

Fire Service Reputation Management

*Pete Piringer, Director of Public Information, District of Columbia
Fire & Emergency Medical Services Department, Wahsington,
DC; representing the Cumberland Valley Volunteer Firemen's
Association*

12:00 – 1:00 pm

LUNCH & Networking

1:00 – 1:30 pm

Roadway Safety: Are You Prepared for This Type of Emergency?

*Sgt. Randy Kunert, Iowa State Patrol; and Randy Novak,
Bureau Chief, Fire Service Training Bureau*

1:30 - 2:00 pm

The NEW Statewide Juvenile Firesetter Intervention Program

*Brent Smith, Firefighter/Paramedic and Juvenile Fire Program
Director, Cedar Rapids Fire Department*

2:00 - 2:30 pm

Recruiting & Retaining Volunteers: Practical Ideas for Fire, EMS, and Emergency Services Departments

George Oster, George Oster and Associates LLC

2:30 - 2:45 pm

BREAK

2:45 – 3:45 pm

Current Issues for Today's Fire Chief

*Jack Runge, Buckeye Fire Department, and President, Iowa
Firefighters Association*

The Fire Service Training Bureau has designed this workshop to assist the fire chiefs and fire officers of volunteer and combination fire departments, but Chiefs and officers from career departments are also invited to attend. Information will be provided to help these officers understand their roles and responsibilities.

This workshop will be partially funded by the Volunteer Firefighters Training Fund. A \$25 cost share will be used to help offset the cost of this workshop. Lunch, breaks, and handout materials will be provided.

Location: This workshop will be held at Benton Auditorium in the Scheman Building of the Iowa State Center (located on the ISU campus next to Hilton Coliseum), Ames, IA.

Address Service Requested

Fire Service Training Bureau
3100 Fire Service Road
Ames, IA 50011-3100



Volunteer Fire Chief's WORKSHOP

March 24, 2012

Sponsored by:

Iowa Fire Service Training Bureau
Iowa Fire Chiefs Association



Pete Piringer

Pete Piringer is currently detailed to the Executive Office of the Mayor in Washington, DC. He most recently was the Chief Spokesperson and Director of Public Information for the District of Columbia Fire & Emergency Medical Services Department in Washington DC. He has several decades of public safety experience and has served as public information officer for several large departments in the Washington, DC area, including Montgomery County (MD) Fire and Rescue Service, Prince George's County (MD) Fire/EMS and the Maryland State Police. He is president of the College Park (MD) Volunteer Fire Department where he has been a member for over 40 years. In 2007, he served on the Post Incident Fire Review Task Force investigating the nine (9) firefighter "line-of-duty deaths" in Charleston, SC.

Fire Service Reputation Management

Presented by

Pete Piringer, Director of Public Information, District of Columbia Fire & Emergency Medical Services Department, Washington, DC; representing the Cumberland Valley Volunteer Firemen's Association

The fire service faces a host of issues that threaten its integrity and sterling public image. The risk is increased by the lightning speed at which information, and sometimes misinformation, is transmitted and propagated. Moreover, because of the continuing advent of technology, no longer can any issue be considered truly "local" as even the most isolated of matters affecting the most far-flung of departments can sully the reputation of the entire fire service. The actions of a very few who may chose to break rules, and in some cases break the law, is a danger to the entire fire and emergency service. Cheating, arson, theft, misuse of equipment and facilities, alcohol and substance abuse, harassment and discrimination are a few of the behaviors that are eroding the fire service ethical foundations.

Under the sponsorship of the Cumberland Valley Volunteer Firemen's Association, a century old organization dedicated to enhancing communication and continuing education among the fire service in the Mid-Atlantic States, a Fire Service Reputation Management 'White Paper' was prepared that identified a series of social, cultural and ethical issues impacting the fire service that demanded increased awareness and points us in the direction of a Fire Service Code of Ethics.

Fire Service Reputation Management

white paper



Roadway Safety: Are You Prepared to Handle This Type of Emergency?

Presented by

Sgt. Randy Kunert, Iowa State Patrol; and Randy Novak, Bureau Chief, Fire Service Training Bureau

While you might think keeping traffic moving is counter to our efforts of protecting firefighters on roadway incidents, the two goals can be brought together through cooperation and discussion. See how this effort can happen.



The NEW Statewide Juvenile Firesetter Intervention Program

Presented by

Brent Smith, Firefighter/Paramedic and Juvenile Fire Program Director, Cedar Rapids Fire Department

State Fire Marshal Ray Reynolds identified, with input from the University of Iowa Burn Center and the Iowa Fire Safety Task Force, the need for a statewide juvenile firesetter intervention program. Representatives from the Cedar Rapids, West Des Moines, Iowa City, and Coralville Fire Departments, along with the State Fire Marshal's office, developed a framework for this statewide effort. An overview of this effort will be presented, along with a question and answer session.



Recruiting and Retaining Volunteers: Practical Ideas for Fire, EMS, and Emergency Services Departments

Presented by

George Oster, George Oster and Associates LLC

George will provide an overview of this new training program, as he incorporates the five practical approaches from the course: leadership, emotional support, training, fun, and recognition/incentives. The development and delivery of this program is funded through the Iowa Firefighters Association under a SAFER Grant from the US Department of Homeland Security/US Fire Administration.



Current Issues for Today's Fire Chief

Presented by

Jack Runge, Buckeye Fire Department, and President, Iowa Firefighters Association

This facilitated presentation will focus on current issues, such as: OSHA Regulations, Minimum Training Standards, NIMS Compliance, Fire Reporting, Risk Management, and other related issues. This presentation is interactive, so come prepared to discuss issues.



Volunteer Fire Chief's Workshop REGISTRATION



Pre-registration closes March 2, 2012

Printed Name _____

Home Address _____

City _____ State _____ Zip _____

Phone _____

Email _____

Fire Department _____

Last 4 Digits of SS#: _____ Date of Birth (Mo/Day/Yr): ____ / ____ / ____

Registration Fee:

This workshop will be partially funded by the Volunteer Firefighters Training Fund. A **\$25.00 Registration Fee** will be charged to help offset the cost of this workshop. Lunch, breaks, and handout materials will be provided.

Method of Payment:

_____ Check (Payable to Fire Service Training Bureau)

_____ Bill my Fire Department

Purchase Order # _____

Contact Person _____

Billing Address _____

_____ Visa _____ Master Card _____ Discover

Cardholder Name: _____

Card #: _____

Exp Date: _____

Signature _____

FAX or Mail Your Registration to:

Fire Service Training Bureau
3100 Fire Service Road (Haber Road)
Ames, IA 50011-3100

Fax: 800-722-7350 or 515-294-2156

Phone: 888-469-2374 or 515-294-6817