



U.S. Consumer Product Safety Commission – Recall Alert

Recall Date: November 20, 2014

Recall Number: 15-709

Tyco Fire Protection Recalls Simplex Fire Alarm Control Panels Due to Failure to Activate (Recall Alert)

Recall Summary

Name of Product: Simplex 4100ES Fire Alarm Control Panel

Hazard: A defective chip in the alarm panel can cause premature battery failure and prevent activation of devices during alarm conditions, posing a risk of injury and property damage.

Remedy: Replace

Consumer Contact: Tyco at (800) 746-7539 from 8:30 a.m. to 4:30 p.m. ET Monday through Friday or online at www.tycosimplexgrinnell.com and click on the Recall Alert button.

Recall Details

Units: About 750

Description: The recalled Simplex 4100ES Fire Control Panel is an addressable fire alarm control panel that can support up to 2,500 addressable points, fire alarm and emergency voice communications and peer-to-peer networking operations. The metal cabinets containing the panel are red or white and measure about 22 inches to 56 inches in height, 24 inches in width and 7 inches in depth. The panels have Simplex 4100ES printed on the front of the panel.

Incidents/Injuries: None reported.

Remedy: SimplexGrinnell is inspecting and replacing all circuit boards with the defective chip. Simplex Grinnell and Tyco are contacting purchasers directly.

Sold exclusively at: SimplexGrinnell from March 2014 through June 2014 for about \$4,000.

Importer: SimplexGrinnell, of Boca Raton, Fla.

Manufacturer: Tyco International de Mexico, S. de R.L. de C.V

Manufactured in: Mexico

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

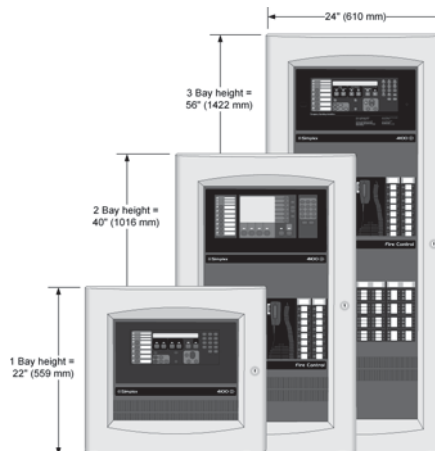
Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

Photos



Simplex 4100ES Fire Alarm Control panel



4100ES Control Panel Size Reference

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800